

Network 10

L'OR Espresso | MasterChef Competition

Terms and Conditions

1. Information on how to enter forms part of the terms of entry. Entry into the L'OR Espresso MasterChef Competition ("Competition") is deemed acceptance of these terms and conditions.

Eligibility to Enter

2. Entry is open to all residents of Australia aged 18 years and above. However, employees and the immediate families of Network Ten Pty Limited (the "Promoter"), Jacobs Douwe Egberts AU Pty Ltd (trading as L'OR Espresso) (the "Sponsor"), and their associated agencies and companies or any organisation or individual associated with the provision of the prize(s) are not eligible to enter. Entrant must be residing in Australia at the time of entry, or their entry may be deemed invalid.
3. If the Major Prize Winner is unable to complete the travel to Sydney before **Thursday, 30 September 2021** they will forfeit the prize in full and a re-draw will take place as specified in these terms and conditions.

Competition Period

4. The competition commences on **Tuesday, 20 April 2021 at 12:00 AEST** and closes on **Tuesday, 13 July 2021 at 23:59 AEST** ("Competition Period").
5. The Competition will be advertised on, but not limited to, Network 10's www.10play.com.au.

How to Enter

6. To participate in the Competition entrants must:
 - a. Purchase any L'OR Espresso capsules product, log on to 10play.com.au/win, upload their receipt and register their details including (but not limited to) name, address, phone number, email address, gender, and date of birth, to become a 10 Play member, to be in the running for the Major Prize and/or;
 - b. Log on to 10play.com.au/win and register their details including (but not limited to) name, address, phone number, email address, gender, and date of birth, to become a 10 Play member to be in the running for the Minor Prize/s.
7. It is free to become a 10 Play member, however, the cost of accessing the promotional website is dependent on the entrant's individual service provider. These Terms and Conditions apply in conjunction with the 10 Members rules found at <https://10play.com.au/terms-of-use>.
8. Incomprehensible and incomplete entries will be deemed invalid.
9. Entrants who have won a Major Prize in any Network 10 competition in the past 12 months are not eligible to win a prize in this competition (excluding SA residents who are eligible to win more than once).

10. A limit of one online entry per day per 10 Play member applies. One membership per person applies.
11. For clarity, entrants only need to provide proof of purchase to enter into the Major Prize Draw. This is not required to enter the Minor Prize Draws.
12. Entries must be received by **Tuesday, 13 July 2021 at 23:59 AEST** to be included in the Major and/or Minor Prize Draws. Entries for the Major Prize Draw will only be considered valid if they meet the requirements of clause 5a ("Valid Major Prize Entry"), and entries for the Minor Prize Draws will only be considered valid if they meet the requirements of clause 5b ("Valid Minor Prize Entry"). Each Valid Major Prize Entry received over the duration of the Competition Period will be entered into the Major Prize Draw. Each Valid Minor Prize Entry received over the duration of the Competition period will be entered into the Minor Prize Draw.
13. The time of entry will in each case be the time the online entry is received by the Promoter's database. The Promoter accepts no responsibility for any late, lost or misdirected entries due to technical disruptions, network congestion or for any other reason.
14. The account holder is responsible for any activity and/or entries that have been submitted using their device (E.g. Phone, computer, tablet etc). It is the account holder's sole responsibility to control any and all access to their device. The Promoter, and Ansible Pty Ltd, will not be responsible for any loss, damage or costs incurred as a result of failure to comply with this. Entrants must not use another's device without express permission from the account holder.
15. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Error and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
16. In consideration for the Promoter awarding the prize to the Winner, the Winner hereby permits the Winner's image and/or voice, as recorded, photographed or filmed during the Winner's participation in the prize to appear in connection with Network 10 or L'OR Espresso or the advertising or marketing thereof, in any media whatsoever through the world and the Winner will not be entitled to any fee for such use.
17. There will be One (1) Major Prize Draw and One (1) Minor Prize Draw. The Major and Minor Prize Draw will be held on **Wednesday, 14 July 2021 at 11:00 AEST** at Ansible Pty Ltd, Level 3, 100 Chalmers Street, Surry Hills NSW 2010.
18. The Major and Minor Prize Winner/s will be notified by a phone call within two (2) days of the corresponding draw and in writing. The Major and Minor Prize Winner/s details will be published on the 10 Play website at 10play.com.au/win from **Friday, 16 July 2021**.
19. An entry that is made on behalf of an entrant by a third party will be invalid.
20. If required, an unclaimed prize draw will take place at Ansible Pty Ltd, Level 3, 100 Chalmers Street, Surry Hills NSW 2010 on **Thursday, 14 October 2021 at 11:00 AEST**. The unclaimed prize

Winner will be notified of their prize by phone, in writing and Winner's details will be published on the 10 Play website at 10play.com.au from **Monday, 18 October 2021**.

Prize Details

21. There will be One (1) Major Prize Draw, drawing One (1) Major Prize Winner, and One (1) Minor Prize Draw, drawing Twelve (12) Minor Prize Winners from all valid entries received (Online). The Major and Minor Prize Winner/s will win the following prize packages:

Number	Major Prize Details	AUD Valued at up to
One (1) x Major Prize	<ul style="list-style-type: none"> One (1) x dessert masterclass with Reynold at KOI Dessert Bar, Sydney for the winner and 3 guests. Valued at \$2,000.00 One night's accommodation at Four Points by Sheraton Sydney, Central Park, in a 2-queen bed premium room, for a maximum of four (4) people (should the Major Prize Winner not live in Sydney) . A maximum of four (4) economy return flights from the winners nearest capital city in Australia to Sydney (should the Major Prize Winner not live in Sydney). Transfers to and from Sydney Airport in a Premium Lux Vehicle (to the hotel only). 	\$5,000.00
TOTAL PRIZE VALUED AT UP TO - AUD		\$5,000.00

Number	Minor Prize Details	AUD Valued at up to
Twelve (12) x Minor Prizes	<ul style="list-style-type: none"> One (1) x L'OR Barista Latte Premium coffee machine 	\$249.00
TOTAL PRIZE VALUED AT UP TO - AUD		\$2988.00

22. The total Prize Pool is valued at **\$7,988.00** (including GST and delivery costs). The Promoter accepts no responsibility for change in prize value between now the ultimate prize redemption date.
23. Any ancillary costs associated with redeeming the prizes are not included. These are the responsibility of the Winner.
24. All prizes are non-transferrable. No cash alternative is available for any prize. Prizes must be taken as offered. Any prize, unused portion of any prize, or portion of the prize Winner is not entitled to, are not exchangeable or cannot be redeemed as cash. Prizes cannot be used in conjunction with any other special offer. Prize values are in Australian dollars. The Promoter accepts no responsibility for any variation in the prize values. Prize Winners are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of their prize.
25. In acceptance of the prize, the Winner acknowledges that they may incur ongoing costs associated with the prize which are the entire responsibility of the Winner.

26. If the prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to any directions given under State Regulation.
27. The Promoter is neither responsible nor liable for any damaged, delayed or lost in transit in the delivery of the prizes.
28. The Promoter's decision is final, and the Promoter will not enter into correspondence regarding the Competition result.
29. It is a condition of accepting the prize that the Winner and any travelling companions must comply with all the conditions of use of the prize and the prize supplier's requirements.
30. The Major Prize Winner and any travelling companions must complete the travel to Sydney before Thursday, 30 September 2021. If the Major Prize Winner is unable to do so they will forfeit the prize in full and a re-draw will take place to re-allocate the prize.
31. In the event that the Major Prize Winner resides in Sydney, they will forfeit all accommodation and flight components in full.
32. The Major Prize Winner and any travelling companions will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the prize), gratuities, services charges, travel insurance and all other ancillary costs associated with redeeming the Prize.
33. The dessert masterclass with Reynold at KOI Dessert Bar, Sydney is only available on Mondays and Tuesdays, and only at the KOI restaurant in Chippendale. If the Major Prize Winner is unable to attend the masterclass on these days, they will forfeit that component of the prize in full.
34. In the event that for any reason whatsoever the Winner does not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the Winner and cash will not be awarded in lieu of that element of the prize.
35. Personal information about all prize Winner will be shared with the prize provider, and their agents, to the extent necessary for prizes to be delivered to the prize Winner.
36. If the Major or Minor Prize Winner does not provide proof of meeting the age restriction and other valid entry requirements, the Prize will be forfeited in full, and the Winner will have no further claim. A re-draw will be held to award the Prize to a valid entrant.
37. Prizes will be awarded to the person named in their contestant entry. Should an entrant's contact details change during the Competition Period it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.
38. It is a condition of accepting the prize the Winner may be required to sign a legal release in a form determined by the promoter in its absolute discretion.

39. Should the Major Prize Winner not meet any of the criteria stated in these terms and conditions to be a valid Winner they will forfeit all rights to the Prize, and a redraw will take place to reallocate the Prize to a valid Winner.
40. By accepting the prize, the Winner agrees to participate in and co-operate as required with all reasonable media editorial requests relating to the prize.
41. If for any reason this Competition is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, pandemic, or any causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the Competition, subject to government legislation.
42. If your entry is selected as a winning entry, validation of your circumstances and the validity of your entry will be undertaken by the Promoter. Method of validation (without limitation) will be determined by the Promoter at its complete discretion. If the winning entry is deemed to be a Winner, the Winner will be notified in accordance with these terms and conditions. In the event that the Promoter requests the entrant to sign any legal documents relating to the verification of their medical circumstance, the legal documents will take the form determined by the Promoter. It is a condition of accepting the prize the Winner signs any such legal documentation.
43. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and Sponsor (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion and: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoters) due to any reason beyond the reasonable control of the Promoter or Sponsor; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a Winner or entrant; or (f) use of the prize.
44. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoters, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate, or cancel the promotion, as appropriate, subject to government legislation.
45. All entries become the property of the Promoter. The Promoter collects personal information about you to enable you to participate in this promotion, but no further use of this information will be made without prior consent.

46. The Promoter and Sponsor shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter and Sponsor is not responsible for any incorrect or inaccurate information, either caused by the phone user or for any of the equipment or programming associated with or utilised in this Competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this Competition including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
47. With your express consent to do so, L'OR Espresso will handle and use entrant's personal information (e.g. first name, last name, address, suburb, state, postcode, phone number, email address, gender, date of birth) in accordance with their Privacy Policy which can be accessed at <https://shop.lorespresso.com.au/pages/privacy-policy>. This may include for the purpose of the Competition and for future promotion and marketing purposes. L'OR Espresso's Privacy Policy may be updated from time to time, and it will be the entrant's responsibility to keep up to date with any changes to the Privacy Policy. The entrant may at any time, opt out of receiving contact from L'OR Espresso by sending an email to privacy@jdecoffee.com or by opting out via the unsubscribe button on any email communications.
48. You consent to The Promoter collecting your personal information for the purpose of conducting and promoting this Competition (including but not limited to determining and notifying the Winner and prize fulfilment). Your personal information may be disclosed to a third party as a result of entering this competition, including but not limited to Ansible Pty Ltd and the Sponsor. Your personal information may be disclosed to State and Territory lottery departments and Winners' names published as required under the relevant lottery legislation. For purposes of public statements and advertisements The Promoter will only publish the Winner's surname, initial and State. A request to access, update or correct any information should be directed to the Promoter. If you are not willing for this to occur, you cannot participate in the promotion.
49. The Promoter is bound by the Australian Privacy Principles (APPs) in the Privacy Act 1988 (Cth) and by entering the Competition, you (the entrant) are taken to consent to Network Ten Pty Limited's privacy policy which contains information, amongst other things, about how you may access personal information that is held by Network Ten Pty Limited about you and seek correction of such information. See <https://www.cbsinteractive.com/legal/cbsi/privacy-policy/network-10-highlights> to view Network Ten Pty Limited's APP Privacy Policy in full. Our APP Privacy Policy also contains information about how you may complain about a breach of the APPs, or a registered code that is binding on our organisation and how Network Ten Pty Limited will deal with such complaints. We may disclose your personal information to related entities and third-party service providers outside Australia.
50. The Promoter is Network Ten Pty Limited (ABN: 91 052 515 250) of 1 Saunders Street, Pyrmont NSW 2009.
51. The Sponsor is Jacobs Douwe Egberts AU Pty Ltd (trading as L'OR Espresso) (ABN: 82 051 278 409) of Level 1, 924 Pacific Highway, Gordon NSW 2072, Australia.
52. Permit Approvals: ACT: TP 21/00522.1, SA: T21/483